

User Manual

Connection

Turn on: Automatically turn on after taking the earbuds out, coming with POWER ON prompt
* Press and hold the touch area of the TWS for 3 seconds to manually power on/off.

The earbuds will automatically turn off when placed back into the charging case.
It will also turn off if there is no paired device within 3 minutes or if the battery voltage drops below 3.0V. A "Power off" prompt will be heard.
* If the battery is low, a "Battery low" prompt will be heard every 4 minutes.

Bluetooth Pairing
When turned on, the earbuds will automatically enter pairing mode when first used. Simply turn on Bluetooth to search and select the device named "MOONDROP MOCA".

You'll hear the prompt of connected, or Disconnected.
Disconnect the paired device, connect the new device
Long-press the button of charging case for 2s to disconnect the paired device when the earbuds was put back into the charging case with the case lid opened.
(The indicator will flash twice if the disconnection is successful. If not, the indicator will disappear after flashing seven times.)

Connection

Reconnection
The earbuds will automatically reconnect the last paired device when taken it out from the charging case.
The earbuds will be automatically reconnected when it steps in the effective working distance within 3 minutes.

Operation

Play/pause: click the left/right earbud
Previous: Double-click the left earbud
Next: Double-click the right earbud
Answer: Click the left/right earbud
Decline: Long press left/right earbud for 1.5s
Hang up: Long press left/right earbud for 1.5s
Call transfer: Click the left/right earbud
Switch the call: Double-click the left/right earbud
Assistant: Triple-click the left/right earbud

Noise-cancelling switch : Long-press left/right for 1s to enter the prompt reminder
Noise-cancelling: Sh LED indicator keeps on
Standard mode: Eh? LED indicator disappear
Transparency mode: Heh! LED indicator flashes

Game (Low-latency) Mode: click the left/right earbud for 4 times
You'll hear the prompt of Music Mode / Game Mode

Notice:
1: When the music player is turned on, the music automatically start playing after wearing

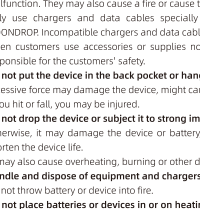
Operation

earbuds, and it will pause after taking off either one or both earbuds.
2: It will automatically switch to the transparency mode when one earbud is removed in the noise canceling/standard mode, and will revert back to the previous mode after re-wearing the earbud.

Charging indicators

This product supports both wired charging and wireless charging.
The LED light will flash while charging, and will turn off once fully charged.

(The three indicators correspond to different battery levels: 1%-33%, 34%-66%, and 67%-100% respectively.)



To check the available battery, you can do so by placing the earbuds into the charging case, opening the charging case, or clicking the button of the charging case. The indicator will show the battery status of the charging case.

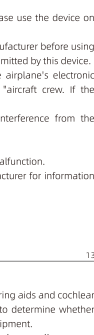
* When the battery is low, one of the indicators will disappear after a single flash, and during charging, one of the indicators will disappear after flashing three times.

Restore factory setting

To clear the paired information, long-press the button of the charging case for 6 seconds when the earbuds are in the charging case and the charging case is opened. The three LED indicators will turn on in sequence and then turn off after a successful reset.

The use and function of APP

Download the MOONDROP through official website, Google APP or App store.
The APP provides tuning switching, function customization, noise-cancelling switching, and other expanded functions.



Product Specifications

Model: MOONDROP MOCA
Product Model: MD-TWS-036
Bluetooth Version: 5.4
Distribution Profile: A2DP /AVRCP /HFP /HSP
Codec: SBC/AAC/LC3
Bluetooth Range: 10 meters (Open environment)
Charging Time: About 1.5 (Earphone) + About 2 (Case) Hours
BatteryLife: About 6 (Earphone) + About 15 (Case) Hours

Security Instructions

Please read this important security instructions before using the equipment. This information contains general safety information applicable to this device and may include content not applicable to this device. Please follow the warnings and cautions to avoid injury to yourself or others or damage to your equipment.

Warning
Failure to comply with safety warnings and regulations would result in serious injury or death.

Do not use damaged power cord or plug or loose power socket
Unsafe connections can cause electric leakage or fire.
Do not use wet hands or other wet body parts to touch.
Touch the device, power cord, plug or power socket, otherwise it may cause electric shock.
When unplugging the power cord, do not use too much force, otherwise it may cause electric shock or fire.

Do not bend or damage the power cord, otherwise it may cause electric leakage or fire.
Do not operate the device with wet hands while it is charging, otherwise it may cause electric shock.

Do not directly connect the positive and negative terminals of the charger together, otherwise it may cause a fire or cause serious injury.
Do not use the device outdoors during a thunderstorm, otherwise it may cause electric shock or equipment failure.

Security Instructions

Use batteries, chargers, accessories and supplies approved by the manufacturer.
Using universal batteries or chargers may shorten the life of the battery or cause the device to malfunction. They may also cause a fire or cause the battery to explode.

Only use chargers and data cables specially designed for equipment and approved by MOONDROP. Incompatible chargers and data cables may cause danger or damage the device.
When customers use accessories or supplies not approved by MOONDROP, MOONDROP is not responsible for the customers' safety.

Do not put the device in the back pocket or hang it on the waist
Excessive force may damage the device, might cause it to explode or fire.
If you hit or fall, you may be injured.

Do not drop the device or subject it to strong impact
Otherwise, it may damage the device or battery, cause the device to fail to work normally, or shorten the device life.

It may also cause overheating, burning or other dangers.
Handle and dispose of equipment and chargers carefully
Do not throw battery or device into fire.

Do not place batteries or devices in or on heating devices (such as microwave ovens, ovens, or radiators). The device may explode if overheated.
When disposing of used battery or device, please comply with local regulations.
Do not squeeze or pierce the device.

Security Instructions

Do not subject the device to external high voltage, otherwise it may cause internal short circuit and overheating.
Protect equipment, batteries and chargers from damage.
Avoid exposing the device and battery to extremely cold or extremely hot temperatures.
Extreme temperature can damage the device, reduce the charging capacity of the device, and shorten the service life of the device and battery.
Do not use the data cable with the skin peeled off or damaged, and the charger with damaged or not working properly.

Do not place device near or in water heaters, microwave ovens, hot cooking equipment, or high-pressure containers
The battery may leak.
The equipment may overheat and cause a fire.

Do not use or store the device in areas where dust or aeolian materials are concentrated
Dust or foreign objects may cause device damaged, fire or electric shock.
Prevent the charger socket and the smaller end of the charger from contacting conductive materials such as liquid, dust, metal powder, or pencil lead.

Do not touch with sharp tools. Charger socket; do not bump the charger socket
Conductive materials may short-circuit or corrode the contacts, which may cause explosion or fire.

Security Instructions

When using a wireless charger, do not place metal objects, magnets, and magnetic stripe cards between the device and the wireless charger.
The device may not charge properly or may overheat.

Do not bite or suck the device or battery
Otherwise, it may damage the equipment or cause an explosion or fire.
Children or animals can suffocate by swallowing small parts.
When children use this device, please make sure they use it correctly.

Do not poke the device or its accessories into your eyes, ears or mouth, otherwise it may cause suffocation or serious injury.
Do not use damaged or leaking batteries. For safe disposal of batteries, please contact the nearest authorized service center.

The device and some accessories (sold separately) contain magnets. The American Heart Association and the British Medicines and Health Products Administration advised that magnets will affect implantable pacemakers, heart rhythm converters, defibrillators, insulin pumps or other electronic medical devices (collectively referred to as "medical devices") within 15 cm. operating. If you are a user of any of these medical devices, please do not use this device and some accessories (sold separately) before consulting a doctor.

Note
Failure to comply with safety precautions and regulations can lead to personal injury or property damage

Security Instructions

Do not use the device near other electronic devices
Most electronic devices use radio frequency signals. Your device may interfere with other electronic devices.
Equipment with speakers is particularly susceptible to interference.

Do not use your device in places that may be interfered by radio frequency such as hospitals, airplanes or cars
If possible, use the device beyond 37cm of the pacemaker to avoid interference with the pacemaker.
In order to minimize the interference of the device to the pacemaker, please use the device on the side of opposite to the pacemaker.

If you use medical equipment, please contact the medical equipment manufacturer before using this device to determine whether it will be affected by the radio frequency emitted by this device.
During air flight, the use of electronic equipment will interfere with the airplane's electronic navigator. Follow the airline's regulations and the instructions of the "aircraft crew. If the equipment is allowed, please always use the flight mode."

The electronic equipment of the car may malfunction due to radio interference from the equipment. For details, please contact the manufacturer.
Do not place the device in a place with dense smoke or fog
Otherwise, the surface of the device may be damaged or the device may malfunction.
If you use hearing aids and cochlear implants, please contact the manufacturer for information

Security Instructions

about radio interference.
The radio frequencies emitted by this device may interfere with certain hearing aids and cochlear implants. Before using this equipment, please contact the manufacturer to determine whether the equipment will be affected by the radio frequencies emitted by this equipment.

Do not use the device near radio frequency devices or instruments (such as audio systems or radio antenna towers)
Radio frequency may cause device malfunction.
Turn off the device in a potentially explosive environment
Always operate in accordance with regulations, instructions and signs in an explosive environment.

Do not use the equipment in gas stations or near flammable materials, chemical agents and explosive areas.
Do not store or carry flammable liquids, gases or explosive materials in boxes containing device or accessories.

If any part of the device is damaged, smokes, or smells of burning things, please stop using the device immediately. The equipment can not be reused until being repaired by the MOONDROP Service Center.
Broken glass may hurt your hands and face.
If the device emits smoke or the smell of burning things, it may cause the battery to explode or burn.

Security Instructions

Please observe all safety warnings and regulations regarding the use of equipment while driving.
Driving safely is your primary responsibility while driving. If prohibited by law, please do not use the device while driving. For the safety of you and others, please follow the safety warnings and relevant regulations and remember the following tips:
Place the equipment in an easy-to-access location. No need to look away from the road to get the wireless device.
In order to avoid danger, pause the call in traffic jams or bad weather conditions (rain, sleet, snow, ice). Rain and sleet, snow, ice and heavy traffic can cause danger.
Do not record voice memos. Recording a language memo while driving prevents you from focusing on the primary responsibility of driving safely.
According to the traffic situation, decide whether to answer the call reasonably. Answer calls when not moving forward or in traffic jams. Try to call after parking.
Do not engage in fervent or excited conversations to avoid distraction. Please let the caller know that you are driving.
Properly maintain and use equipment
Keep the equipment dry
Moisture and liquid can damage equipment parts or circuits.
Do not turn on the device when it is wet. If the device is turned on, turn it off (if the device cannot be turned off, please maintain the status quo). Then dry the equipment with a towel and contact

Security Instructions

the local MOONDROP service center.
Water damage to the equipment will invalidate the manufacturer's warranty. This equipment is equipped with a built-in liquid indicator.

The device should be stored on a flat ground. If the device falls, it will be damaged.
The device can be used where the atmosphere temperature is between 0°C and 35°C. You can store the device where the ambient temperature is between -20 °C and 50 °C. Using or storing the device outside the recommended temperature range may cause damage to the device or shorten battery life
Do not store the device in extremely hot areas, such as in a car in summer, otherwise, the equipment may be damaged or the battery may explode.

Do not expose the device to direct sunlight for a long time, such as on the dashboard of a car. Do not store the device with metal objects such as coins, keys and necklaces.
The device may be scratched or malfunction.
If the battery contacts come in contact with metal objects, it may cause a fire.

Do not store the device near magnetic fields
When exposed to a magnetic field, the device may malfunction or the battery may discharge.
Magnetic stripe cards (including credit cards, phone cards, bank books and boarding cards) may be damaged by magnetic fields. Avoid contact with the device when it is overheated. Otherwise it may cause low temperature burns, redness and skin pigmentation
After using the device for a long time, pay attention to the heating of the device and avoid

Security Instructions

contact with the skin for too long.
Do not sit on the device, or keep in direct contact with your skin for a long time while the device is charging or connected to the power source.
High temperature resistance varies from person to person. Please pay special attention when using it by children, the elderly, protect hearing and ears when using earplugs
Excessive exposure to strong sounds can cause hearing loss.
Contact with strong sounds while walking may distract you and cause accidents.
Always turn down the volume before using earplugs, and use only the lowest volume required to listen to conversations or music.
If there are foreign objects on the earplugs, and you wear the earplugs for a long time, it may cause ear infections. Please keep the earplugs dry and clean.
In a dry environment, static electricity may accumulate in the earplugs. Avoid using this earplug in a dry environment, or touch metal objects to discharge static electricity before using the earplug.
Do not use headphones while driving or riding a horse. Otherwise, it may distract you and cause accidents. Depending on your area, this may also be illegal.

Precautions for using the device during walking or moving.
Always pay attention to your surroundings to avoid harming yourself or others.
Do not paint or paste paper on the equipment
If you are allergic to the paint or metal parts of the device, it may cause itching, eczema or

Security Instructions

swelling of the skin. When the above situation occurs, please stop using the device and consult a doctor.
Install the device cautiously
Do not place equipment and accessories in or near the airbag deployment area. If the equipment is improperly placed, the airbag inflates rapidly, which can cause serious injury.

Do not drop the device or cause collision
The device may be damaged or malfunction.
If the device is bent or deformed, it may damage the equipment or cause parts malfunction.
Ensure the longest service life of the battery and charger
If the battery is not used for a long time, the battery may malfunction.
The equipment will discharge if left unused for a long time, and must be recharged before use.
When the equipment is not in use, disconnect the power supply.
The battery can only be used for the designated purpose.
Follow all the instructions in this manual to ensure the longest service life of the device and battery. The manufacturer will not provide warranty for damage or poor performance caused by failure to follow the warnings and instructions.
The equipment may wear out over time. Although some parts and repairs are guaranteed during the validity period, damage or deformation caused by the use of unapproved accessories is not covered by the warranty.
Do not disassemble, modify or repair the equipment

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Any changes or modifications to the equipment will cause the manufacturer to not guarantee the equipment. For repairing, please contact your local MOONDROP authorized dealer.
Do not disassemble or pierce the equipment, as this may cause an explosion or fire.
Do not disassemble or reuse the battery.

When cleaning the equipment, please follow the following advices
Use a soft and dry cloth to wipe the device, use a brush or other tools to remove the earwax or dirt on the earpiece.
Clean the battery contacts with a dry cloth.
Do not use chemicals or cleaning agents. Otherwise, the surface of the equipment may be discolored or corroded, and it may also cause electric shock or fire.
Prevent the equipment from contact with dust, sweat, ink, oil, and chemical products (such as cosmetics, antibacterial sprays, hand sanitizers, detergents and insecticides). Otherwise, the internal and external parts of the device may be damaged, or the performance may deteriorate.
If the device comes into contact with any of the above-mentioned substances, please wipe it with a soft, lint-free cloth.

Do not use the device for any purpose other than the designated purpose
The device may malfunction.
Avoid disturbing others when using the device in public places
Only qualified personnel are allowed to repair the device
If the equipment is repaired by unqualified personnel, the equipment may be damaged and the

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warranty will not be provided.
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has been notified in advance that there is a possibility of such damage, whether it is in contract or tort, any direct, indirect, accidental, special or corresponding loss or damage compensation costs, attorney fees, various expenses or any resulting For other losses or damages, or connecting any information contained, or the results caused by you or any third party using any content or service, MOONDROP Co. does not guarantee for its accuracy, validity, timeliness, legality or completeness."

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MOONDROP Co has neither responsibility nor obligation for customer service involving content and services. Any service requirements related to content or services should be directly borne by the content and service providers.

Content of hazardous substances in products

Name	Hazardous substances and elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (CrO ₆)	Polybrominated biphenyls (PBB)	Australian Diphenyl Ether (PBDE)
Circuit components	X	0	0	0	0	0
Metal parts	0	0	0	0	0	0
Plastic parts	0	0	0	0	0	0
Speaker	0	0	0	0	0	0
Battery	X	0	0	0	0	0
Annex	X	0	0	0	0	0

This form is compiled in accordance with SJ/T 11364.
O: Indicates that the amount of the hazardous substance in all homogeneous materials of the part is below the limit requirement specified in GB/T 26572-2011. X: Indicates that the content of the hazardous substance in at least one of the homogeneous materials of the part exceeds the limit requirement specified in GB/T 26572 2011, and there is currently no mature alternative in the industry. Please handle such parts or substances properly to avoid impact on the environment and human.

